## LOGO

## MANPOWER GROUP

# Hungarian Customer Support Agent for IBM GSDC Czech Republic, Brno

IBM discovered Brno, now it is your time!

Make a career and experience life in the Central Europe. Be part of big business boom in Brno, a second largest city of Czech Republic. Over 1000 years old rich city with monuments, universities and rich culture, very colorful nightlife and schools in English. No worries about transportation - you do not need a car - the public system with trams, trolleys, trains and buses will get you anywhere for very low price, as well as other expenses are bellow European standards.

## Scope of Employment

#### What will you do?

Communication with distance customers in their native language (Hungarian) Organizing the solution of the customers problems, or solving the problems Cooperation with IT specialists (English) Administration connected to statistics and databases Learning about IT

## Requirements:

English + Hungarian
Excellent communication skills and stress resistence
Willingness to learn more in IT area
Positive attitude and flexibility

### Work environment

All you need is where you work. We have prepared for your new, modern and high-tech environment. You will experience relaxed friendly atmosphere among 47 nationalities under one roof. Professional Advancement Opportunity

Professional growth is part of your employment. We provide you with education; your manager helps you create a career plan. Our interest is to raise top IT specialists and that is why your career growth is important to us. It is all up to you - take the challenge!

#### Benefit Package

4 weeks holiday + 1 week paid time off

Extra pay if on sick leave

Extra pay if working on 3 shift model (about 20 to 25 % towards your salary)

Education

American express card - free of charge

#### Relocation assistance

We appreciate that you are willing to leave your home to come and be part of our team. We help you to over come the relocation. We offer relocation package of 25 000 CZK (900 EUR) to help you

cover your travel expenses and also to cover your rent expenses in Brno. We offer you temporary accommodation for up to 5 months for very low price. Also, you do not pay when you come, but when you get your salary. We will provide you with real estate agencies that speaks English.

We believe this is an opportunity you are looking for and we are waiting for your CV in English language.

Martin Studnicka Project Coordinator T: +420 542 123 705

F: +420 542 123 734 M: +420 731 412 535

Martin.studnicka@manpower.cz

www.manpower.cz

Find more information about brno at: http://www.timeout.com/travel/brno/intro.html

Lokacija: Brno

Datum objave: 20. Jan 2007.

Datum isteka: 19. Feb 2007.