



Lufthansa InTouch

Customer Service Consultant with Italian (m/f)

Customer Service Consultant
with Italian

Lufthansa InTouch, Brno

Get your career off to a flying start in the German company Lufthansa InTouch. Join a young, friendly, multicultural team where you learn something worthwhile every day. Oh, and did we mention the high discount on airplane tickets to any place in the world?

Dear Italian-speakers, Lufthansa InTouch needs you. Lufthansa Competence Centre for Customer Service provides innovative and tailor-made customer service solutions for the Lufthansa Group. Operating from eight Customer Service Centres worldwide, our Customer Service Consultants assist clients in more than 35 languages, 24 hours daily. Our Customer Service Center assists Lufthansa clients get what they want and contribute to making their Lufthansa flight a great experience. Our Consultants handle the challenges that sometimes come up when you travel. Most of our work is over the phone and email - communicating with people in Italian or English. And of course, it's all about traveling, which is in our blood.

Working and having fun!

You'll be working with a team of young people from all different countries. Your Team Leaders will become your right hand - we all help each other out. You can swap your shifts to get more time for travel and make the most of that high discount on flights anywhere in the world!

Not sure about moving? Don't worry, we've got your back

We know, packing your bags and going to another country for work is easier said than done. We'll help you get your visa sorted out and any other documents you might need; and also to find a place to live, too. We'll cover your travel costs and pay for your accommodation to keep you going until your first paycheck arrives.

This job is about languages and communication

Our work requires great Italian and English language skills. Your area of expertise would be fluent, though any other languages you know would be great, too. You should be able to handle a bit of stress, but mostly you should like people and communicating with them.

How we see you:

- Secondary education or graduates
- Languages: Italian (Advanced), English (Advanced)
- Great communication skills
- Open to new challenges

What do we offer?

- A salary directly reflecting your performance and the quality of your work in the current month

- Lunch vouchers
- Discounted flight tickets
- Vouchers for sport and cultural activities
- Permanent Contract (not fixed term)
- Professional training and development opportunities in an international company

You'll fall in love with Brno and the Czech Republic

Accommodating 600,000 people, Brno is the second largest city in the Czech Republic and is located only 2-hour drive from Prague and Vienna. You'll see a lot of international companies with their offices here and plenty of people from other countries working here. Brno is home to many universities with a lot of opportunities for young people. Outside the city, you'll find beautiful countryside covered with vineyards. There's definitely no shortage of things to do here.

You want more detailed information?

Check out our video: <https://www.youtube.com/watch?v=savcnsVOzbU>

Visit our webpage: <http://www.lh-intouch.com/>

So what do you think - want to try your luck with Lufthansa InTouch? Just send us your CV in and tell us a bit about yourself via the following option "PRIJAVI SE NA OGLAS"

There will be several possible start dates during 2017.

We are looking forward to getting InTouch with you!

Do not hesitate to contact our Recruiter:

Azra Ohran-Zubić

Recruitment Specialist / Kolektiv Recruitment / posao.ba

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Lokacija: Brno, Czech Republic

Datum objave: 18. May 2017.

Datum isteka: 05. Jun 2017.