

LOGO**Monster Career CZ s.r.o.**

Conversation Agent with English (m/f)

Role description: We aim to build the best and easiest-to-use websites and apps that make it as easy as possible for new and existing customers to sign up, deposit and bet/play casino games with us. We are creating a new team that will target new and existing customers and proactively engage with them via tools such as online chat to help them complete key tasks such as sign up, deposit and place bets. Main responsibilities: - Engage both new and existing customers through phone, online chat and whatever else you can dream up to help them complete key transactions - Pro-actively and regularly target various segments of customers in order to increase business performance - Engage with existing customers to improve their experience from registration to the customer lifecycle, sell them on new offers and improve retention, reactivation and share of wallet - Increase customer satisfaction and loyalty through exceptional service - Collect Business Intelligence data and customer feedback, propose new promotions
Izvor: www.moj-posao.net

Lokacija: Prague
Datum objave: 04. Dec 2020.
Datum isteka: 04. Jan 2021.