

Service Engineer (m/f/d)

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Your area of responsibilities:

- You project electronic systems and are responsible for all associated processes
- Assess and repair mechanical or electrical failures
- Accurately and in a timely manner document engineering processes, parts used and discarded, repairs done, and the causes of each failure
- Log all repair time
- Keep engineering tools, such as manuals, safety protocols, parts, and work tools, up to date and available to staff
- Communicate with clients and customers about work time, fault repairs, and downtime, working to minimise customer wait time and maximise solution efficiency
- Provide excellent customer service
- Adhere closely to repair schedules
- Perform routine maintenance and preventative repairs on existing systems
- Possess contract knowledge and ensure all work is done to proper risk management procedure standards
- Conduct testing on existing systems and on new parts and materials, and communicate with customers about project-specific testing and timelines
- Manage other engineering staff members and liaise with third-party contractors
- Maintain a good working relationship with clients, third-party contractors, and parts vendors

You convince us with:

- University degree (B.Sc. or M.Sc.) in the field of mechanical engineering, mechatronics or similar
- Understanding of PLCs and your knowledge of industrial software
- Good computer skills (computer network, MS Office, Windows)
- "hands - on skills" in mechanical maintenance
- good English skills
- Willingness to travel most of the time
- Flexibility to work outside of regular working hours (after hours and weekends) depending on client needs
- Interest in international markets
- Problem-solving oriented, independent as well as responsible, precise and systematic way of working
- high communication skills as well as your ability to work under pressure
- valid driver's license (class B)

Lokacija: Banja Luka

Datum objave: 12. Apr 2024.

Datum isteka: 12. May 2024.