



A&T Logistics

Help Desk System Administrator

A&T Logistics, part of ATN LLC, a leading US logistics and trucking services provider, is seeking a full-time IT Help Desk/System Administrator to support the growing needs of our business. We are looking for a highly motivated, detail-oriented individual with a proactive attitude and a passion for technology.

Key Responsibilities

- Provide day-to-day local and remote desktop support, addressing hardware, software, and application issues via a ticketing system.
- Install, upgrade, support, and troubleshoot various operating systems (Windows XP/7/10/11), Microsoft Office, and other authorized desktop applications.
- Assemble, reassemble, and maintain OEM computers (basic CompTIA A+ skills preferred).
- Perform technical administrative tasks in network environments, including Domain Controller & Active Directory management.
- Maintain and troubleshoot network connectivity, workstations, and peripherals.
- Administer and support email servers/services such as Postfix, Dovecot, MS Exchange, Gmail, and Office 365.
- Perform preventative maintenance and remedial repairs on desktops, laptops, printers, and peripheral equipment.
- Work with third-party vendors to resolve complex technical issues.
- Document and track all support interactions and resolutions in the ticketing system.

Qualifications

- Basic knowledge of Cisco networking (CCNA certification preferred).
- Microsoft Windows expertise (MCSA certification preferred).
- Knowledge of email server administration and services.
- Fluent in English (verbal and written communication).
- Strong work ethic, reliability, and attention to detail.
- Problem-solving skills with the ability to follow through effectively.

Benefits

- Competitive salary.
- Dynamic work environment within a technologically advanced organization.
- Opportunities for professional development and internal career advancement.
- Exposure to cutting-edge technologies and innovative solutions.

How to Apply

If you are ready to take on this exciting challenge, please submit your resume highlighting your relevant experience and certifications via option "PRIJAVI SE NA OGLAS".

Join our team and be part of a company that values innovation, professionalism, and growth!

Lokacija: Sarajevo

Datum objave: 22. Nov 2024.

Datum isteka: 07. Dec 2024.