



Lufthansa InTouch

Customer Service Consultants (m/f)

Do you speak German? Join Lufthansa InTouch Brno and discover the world with us!

What is the job about?

Our Customer Service Consultants are primary contact for Lufthansa passengers. They are handling telephone calls regarding flight connections, flight reservations, providing services in the area of bonus frequent flyer programs, telephone check-in, sale of tickets and a lot more. We usually communicate with our passengers in German, the rest of the calls is in English. English is also our internal communication language.

What we look for?

- Fluent knowledge of both the German and English language
- Good communication skills
- Flexibility and stress tolerance
- Team spirit and eagerness to learn
- PC knowledge

Working benefits:

- Very high discounts on flight tickets for you and your life partner
- Motivating remuneration package, performance based bonus up to 20% monthly and guaranteed salary increases
- Modern and multinational environment, offices in the center of Brno
- Lunch vouchers, team building activities, variety of trainings
- Possibility to work in other centers of Lufthansa InTouch
- Help with relocation to the Czech Republic (accommodation for the first three months and coverage of travel expenses)
- Help with Employee cards for non EU nationals

We are situated in modern and attractive place in the center of Brno - Spielberg office park on Holandska 1, Czech Republic.

The available positions have several possible start dates during 2015.

For more detailed information please check our web site: www.lh-intouch.com

Do not hesitate to contact us; we are looking forward to meeting you!

Please apply here.

Lokacija: Czech Republic - Brno

Datum objave: 26. Mar 2015.

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